

## **Director of Quality**

Join a producer of aerospace systems as **Director of Quality**. The Director of Quality will lead an organization of quality professional to establish world-class systems, processes and tools that pivot the company's Quality group away from an *oversight* to an *insight* function–driving insight into how to develop frontend proactive continuous improvement. The position will be based in Southern California.

- 1. <u>Analyze & Revamp Current Quality System</u>: Assess the current status of the company's Quality system, processes, and tools. Provide insight and solutions that will help the company accomplish its financial objectives. Lead the Quality Group by example, and partner with other functional areas (Engineering, Supply Chain, Finance, etc.) to understand how the whole system can be modified so that the company institutionalizes frontend continuous improvement.
- 2. <u>Organizational Development</u>: Assess current personnel to ensure the appropriate deployment and utilization of talent and engage in training or replacement as needed in order to develop the organization into an industry leading Quality group with high standards and continuous improvement.
- 3. <u>Restore Customer Confidence</u>: The Director of Quality will have a heavy customer management/interface component to their role, acting as the customer's advocate inside the organization, and the company's advocate outside—a delicate balance. The Director of Quality will need to troubleshoot and triage these warranty and reliability issues with the primary objective of driving root cause analysis and resolution.
- 4. <u>Upgrade Quality Systems & Processes</u>: The Director of Quality will implement established best practices across the Quality organization and adopt industry benchmarks as needed. The Director of Quality will be charged with developing and executing a well-organized project plan.
- 5. <u>Supplier Quality</u>: Reduce the company's concept-to-market scrap costs and ensure that materials are managed and documented in a financially sound manner.
- 6. <u>Certifications</u>: Maintain AS9100 rev C, NADCAP, FAA certification (145 & Part 121), and any other certification needed by the company that is required to be in compliant with all regulatory and customer requirements.
- 7. <u>Lean & Continuous Improvement</u>: Implement and support advanced problem solving tools such as Six-Sigma, Lean, and Continuous Improvement across the organization.
- 8. **FAA & MIDO Interface**: Develop constructive and productive relationships with officials at the FAA and MIDO.

## BACKGROUND AND EXPERIENCE:

Education: Bachelor's degree in engineering, aerospace or related field required. Master's degree preferred.

**Experience:** 15+ years in manufacturing management/quality assurance, preferably in a process-oriented operation and/or related industry. 5+ years in a management capacity role in a Quality Assurance organization required.

- The ideal candidate will come from a \$75M+ aerospace component manufacturing or assembly company with multiple sites; secondary markets could include automotive and medical device.
- Training, certification, and experience implementing Continuous Improvement, Lean manufacturing, Six-Sigma, etc. required.
- 5+ years in a Lean enterprise manufacturing environment.
- Experience working with manufacturing based technology, processes, and principles.
- Experience with NADCAP and AS9100C, along with FAA certification (145 & Part 121) are all preferred.

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