

Regional Quality Manager

Join a Private Equity-owned provider of surface treatment services for the aerospace, defense and space industries as a Regional Quality Manager (RQM). In this multi-site role, the RQM will drive a unified, continuous improvement process across all sites to push delivery of products while maintaining quality and compliance and driving reduction in overall cost of quality. Reporting directly to the Regional General Manager, the RQM will focus efforts on two main sites in the Los Angeles area, further expanding responsibilities to other sites as best practices are developed.

To achieve the mission for this position, the RQM must produce the following critical actions and results:

1. **Drive Quality Production**: In order to continue to deliver product, the RQM must implement and execute onsite quality initiatives, as well as provide a holistic perspective on results through meticulous review of efficiency metrics.
2. **Certification/Audits**: The RQM is responsible for the maintenance of NADCAP, AS9100 rev d, and all other relevant certification registrations with a high level of system compliance.
3. **Managing Approvals**: In order to meet objectives for growth, the RQM will actively manage and acquire additional approvals within each facility.
4. **Continuous Improvement**: The RQM must establish a partnership between continuous improvement and engineering to develop solutions to day-to-day challenges related to implementation of continuous improvement initiatives.
5. **Inspection**: The RQM will achieve total understanding of inspection criteria to establish meaningful, communicative customer relationships.
6. **Metrics**: The RQM will drive further implementation of metrics, specifically turnaround time, OTD, and first-time quality in order to measure the quality performance with the goal of reducing scrap, rework, and increasing efficiency.
7. **Quality Organizational Development**: The RQM will manage, motivate, mentor and develop the quality team.
8. **Customer Interface**: The RQM will develop strong working relationships with counterparts at customer companies, reducing the involvement required by the Regional General Manager, VP of Quality, and CEO in customer quality related issues.

BACKGROUND AND EXPERIENCE:

The ideal candidate will have the following education, work history, knowledge and skills.

Education: Bachelor's degree required. Engineering or technical major is preferred. Metallurgist or materials science background is a plus.

Experience & Skills: At least 10 years of Quality experience within the aerospace industry, preferably in some form of special processing, of which at least 5 years should be in Quality Management. Currently managing a quality organization.

- Aerospace experience required, preferably in a chemical processing and Multi-site organization.
- Experience within a manufacturing environment with a low rate of production and high mix preferred.
- US Person required (citizen or Green Card) due to ITAR regulations.
- Proficient in excel, comfortable using to analyze data and complete root cause analyses.
- Strong working knowledge of NADCAP and AS9100 certification process, as well as quality system regulations and quality standards.

If you are open to exploring a change, please contact me and we can arrange a time to discuss the opportunity.

If the timing is not right for you, I would appreciate it if you can recommend an executive from your network for the opportunity.